



We are able to schedule pick-ups for large furniture and/or appliances as long as they are in working condition and are without damage, stains, etc. At the same time as picking up large items, we are able to pick up non-furniture items that are boxed or bagged. For liability reasons, we are unable to carry items up or down stairs. Therefore, items are required to be placed in the garage or under outside cover for pickup. If items cannot be placed outside please contact our main office at 423-267-2217.

### **Items We CAN Accept:**

- Clothing, Linens and shoes – men, women and children
- Household items (knick-knacks, pictures etc.)
- Kitchen items (dishes, cookware, etc.)
- Furniture & Large and small appliances
- Electronics/Flat Screen TVs
- Outdoor items (patio furniture, flowers, pots, etc.)
- Medical equipment (potty chairs, shower chairs, crutches, walkers, etc.)
- Toys and Baby items (car seats, bouncer chairs, swings, etc.)
- Books, videos, CDs, DVDs, etc.

### **Items We CANNOT Accept:**

- Items that are **dirty, faded, ripped, rusted, smelly, moldy or with pet hair**
- **Unlaundered** clothing or linens
- Items that have been recalled
- Appliances and electronics that are missing parts or **do not work**
- Computer monitors **without** a computer (unless it is a flat screen)
- Executive desk (larger than **4 x 3**)
- Baby cribs made **before** 2011
- Items that are too heavy to lift safely
- **Console TVs** or TVs that are not upgradeable to the digital boxes
- **Entertainment centers** that can only be **used with console TVs**
- Opened/used paint and spray paint
- **Mattress and box springs**
- **Sleeper** sofas
- Pianos or organs
- **Previously installed** Chandeliers
- Tires or Car batteries
- Gas dryers

It's hard to say "no thank you" to donations when they fund the many programs of the Northside Neighborhood House. However, we do need to refuse some donations due to the condition. Our employees are trained to know what we can and cannot accept. In the case that you have items we cannot accept, they can help guide you to other places that may be capable of accepting your donations.